DAIKIN

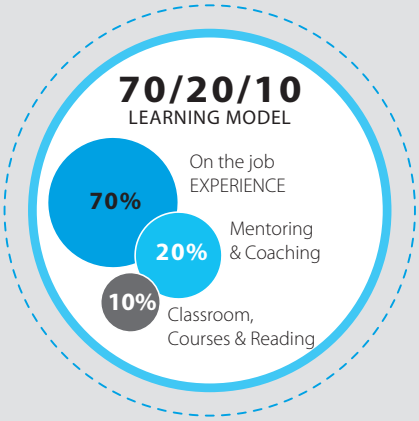
ACADEMY Central Europe

Service Academy

We train service technicians to exceed customer expectations



New learning model



The Daikin Service Academy offers **individual learning paths** covering all **service cases** for Daikin products.
Our goal is to help you delivering better Service on site and therefore grow your business.

Our training packages cover following areas:

- Installation & Pre-Commissioning
- Maintenance
- Troubleshooting & Repair
- Advanced Commissioning & Advanced Troubleshooting
- Application & Design

Goals & Objectives

With the Daikin Service Academy we want to offer a uniform European learning program for service technicians (internal & external) to become the best of the best.

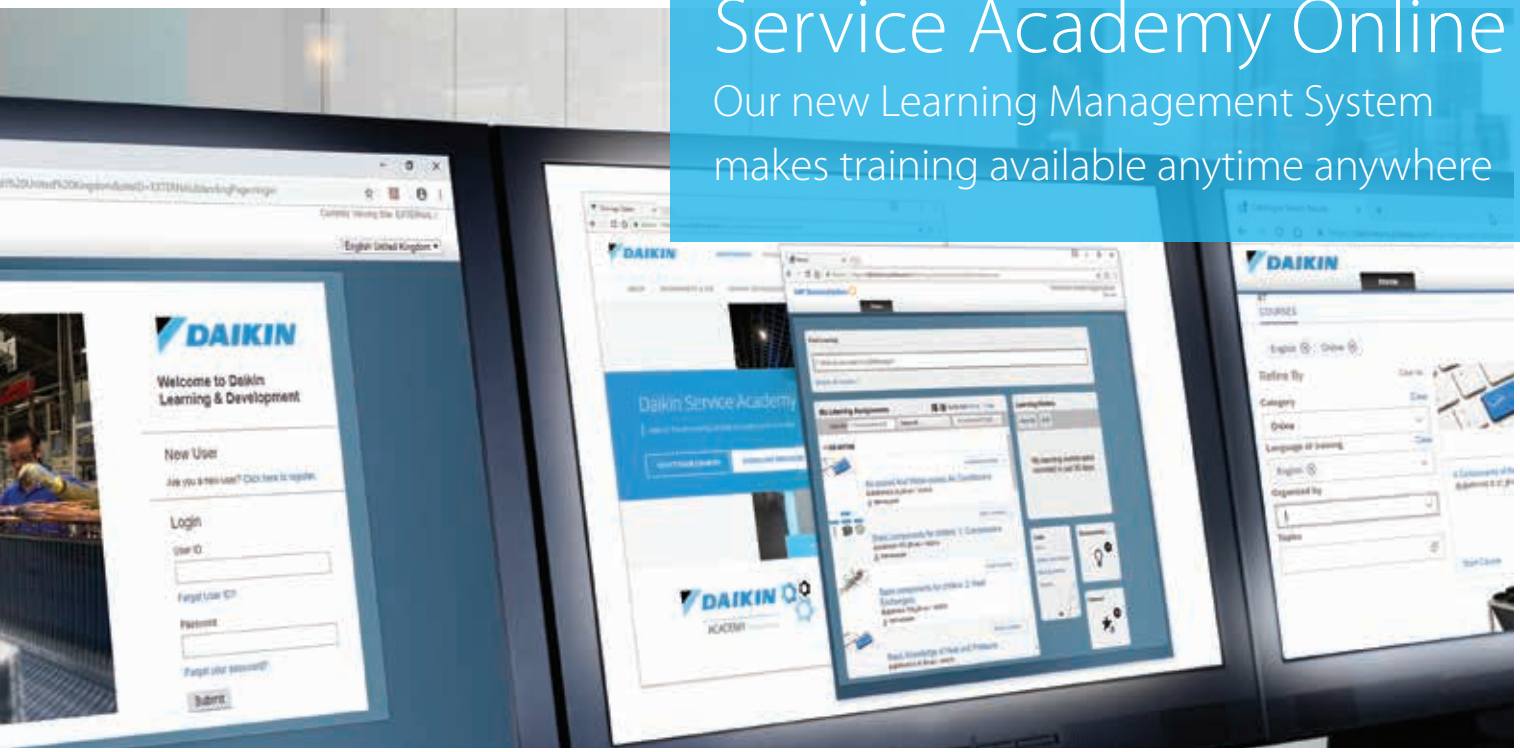
- Ensure that our partners have skilled labour available
- Enable and deliver high quality Service to our end users
- Enhance performance and efficiency, using less time for service interventions
- Improve quality and hence customer satisfaction on site
- Foster career paths to keep service technicians in the HVAC-R industry
- Offer trainings in local language wherever possible

Want to know more?
Please contact us for more information about the Daikin Academy Central Europe: academy@daikin-ce.com
Or check out our new online training catalog:
http://academy.daikin-ce.com

DAIKIN ACADEMY Central Europe

Service Academy Online

Our new Learning Management System makes training available anytime anywhere



Benefits

The new Daikin Learning Management System supports different types of learning activities to help you enhance your skills and knowledge. It gives you a complete overview of the courses offered at the Daikin Academy: from classroom trainings to webinars and other online learning experiences.

Use the Daikin Learning Management System to:

- Browse the training catalog to view Daikin's vast training offer
- Put together your learning plan and view assigned learnings
- Register for trainings and launch online courses
- View your learning history and download your certificates of finished courses

3 steps to get started

1. Go to http://academy.daikin-ce.com

2. Request a new account using your unique, individual e-mail address (no general office address for multiple users possible). Ensure you have access to this mailbox, since this e-mail address will be used for important communication concerning your learning experiences.

3. Once your Daikin Learning Coordinator approves your account request, you will receive a notification e-mail with your login credentials and have access to the Daikin World of Learning.



Want to know more?
Please contact us for more information about the Daikin Academy Central Europe: academy@daikin-ce.com

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